

MCTA Reduced Fare for the Disabled Program Guidelines

Q. What is the Reduced Fare for the Disabled Program?

A. This program is to assist qualified persons with disabilities in fulfilling their fixed route transportation needs.

Q. Who is eligible for this program?

A. Person with disabilities are eligible to receive a Reduced Transit Fare Identification Card and ride at no more than half the peak fare on MCTA fixed route vehicles. The functional disability, as defined by the **Definition of Functional Impairments**, must be certified by a doctor through the completion of the **Application for Reduced Transit Fare Identification Card**. If the person possesses a **MEDICARE** card, certification is not required.

Q. How does the program work?

A. Once a completed application is reviewed and accepted, a Reduced Transit Fare Identification Card (RTF ID Card) is mailed to the participant. The participant must present the RTF ID Card to the bus operator. The bus operator may request a photo identification card to validate the name of the card user. The participant will then be able to pay 75 cents in the fare box. A transfer may be requested at this time at no additional cost. The participant may then board the bus and complete their trip.

Q. What happens if I lose my RTF ID Card?

A. In the event that you lose your ID Card, you must contact MCTA for a replacement card. If you lose your card *more than once* in a calendar year, you will be required to pay \$ 3 for a new card. So, the first time you lose your card, we will provide you a new one at no cost. The second time, however, you may be required to pay a replacement fee.

Q. Am I able to use this card anywhere in Pennsylvania?

A. All *urban* transit authorities must honor this program. If you are traveling in Philadelphia, Pittsburgh, Allentown or other large or medium sized cities, this program will be available to you. However, they may enforce restrictions on the times and dates you are able to use the program. Please check with the local transit authority before boarding the vehicle.

Q. How does the recertification process work?

A. At the end of three years or the expiration of a temporary ID period, an applicant may re-apply for the RTF ID Card. MCTA will use the process used to sign up a new participant at the recertification period. So, although you may have signed up as a participant with one document, if the document or rules change, you will be required to complete the new form.